

Route 12: Volcano / Ocean View with Flex Service							
Southbound to Ocean View							
Effective: February 01, 2026							
Volcano Village			Hawai'i Volcanoes National Park	Pahala	Punalulu	Ocean View	
A	B	C	D	E	F	G	
Cooper Center Park & Ride Lot @ Wright Road	Old Volcano Road @ Farside of Wright Rd (Volcano General Store)	Old Volcano Road @ Farside of Olapalapa Rd (Volcano Village Post Office)	**Crater Rim Drive @ Visitor Center	Kamani St @ Pahala Shopping Center	Punaluu Road @ Punaluu Beach Park	Ocean View Park & Ride @ Prince Kuhio Blvd	
<b>TBA</b>	<b>914</b>	<b>915</b>	<b>809</b>	<b>808</b>	<b>812</b>	<b>802</b>	
<b>12:02 PM</b>	<b>12:07 PM</b>	<b>12:08 PM</b>	<b>12:13 PM</b>	<b>12:48 PM</b>	<b>12:58 PM</b>	<b>1:38 PM</b>	
<b>3:30 PM</b>	<b>3:35 PM</b>	<b>3:36 PM</b>	<b>3:41 PM</b>	<b>4:16 PM</b>	<b>4:26 PM</b>	<b>5:06 PM</b>	

Monday through Saturday service only, does not operate on Sundays or County observed holidays.

Route 12: Volcano / Ocean View with Flex Service							
Northbound to Volcano Village							
Effective: February 01, 2026							
Ocean View	Naalehu	Punalulu	Pahala	Hawai'i Volcanoes National Park	Volcano Village		
G	H	F	E	D	B	C	A
Ocean View Park & Ride @ Prince Kuhio Blvd	Hwy 11 @ Ohai Road (Naalehu Elementary School)	Punaluu Road @ Punaluu Beach Park	Kamani St @ Pahala Shopping Center	**Crater Rim Drive @ Visitor Center	Old Volcano Road @ Farside of Wright Rd (Volcano General Store)	Old Volcano Road @ Farside of Olapalapa Rd (Volcano Village Post Office)	Cooper Center Park & Ride Lot @ Wright Road
<b>802</b>	<b>805</b>	<b>812</b>	<b>808</b>	<b>809</b>	<b>914</b>	<b>915</b>	<b>TBA</b>
10:30 AM	10:50 AM	10:57 AM	11:20 AM	<b>12:00 PM</b>	<b>12:01 PM</b>	<b>12:01 PM</b>	<b>12:02 PM</b>
<b>1:45 PM</b>	<b>2:05 PM</b>	<b>2:12 PM</b>	<b>2:35 PM</b>	<b>3:15 PM</b>	<b>3:16 PM</b>	<b>3:16 PM</b>	<b>3:17 PM</b>

Bus Stop ID#

To read the timetable, read from left to right to follow the course of the route and then read down for the times that the bus operates. AM times are shown in lightface type. **PM times are in boldface type.** Schedules are subject to change without notice. Times are approximate and may vary depending on traffic conditions, weather and other conditions.

**FLEX SERVICE**  
 Hele-On offers flex route service on Route 12 for everyone! This flexible type provides additional mobility between Volcano and Ocean View if you cannot get to a Hele-On bus route. The bus can flex up to 1 mile off route and you are required to make a reservation at least one hour in advance. To schedule a flex trip, call (808) 961-8744, option 1. TDD/TTY: 711 through the Relay Service or ask the bus operator when on the bus.

Not all Hele-On bus stops may be shown. Please flag the bus along its route at safe intersections where the bus can safely pull over or board at a Hele-On Bus Stop sign.

\* Park & Ride Lot is moved to Hilo Civic Auditorium Parking Lot on the 1st and 3rd Tuesdays  
 \*\*\$15.00 entrance fee or a visitor pass required to get off the bus at Hawai'i Volcanoes National Park. Entrance fees are valid for 7 days.

**Call (808) 961-8744 x 1 for more information.**  
**Check twitter/X @helonbus for Rider Alerts, route cancellation or route delay updates.**